

New Trade Rules

Dear customer,

Rules for trading with the EU have changed and we know it can be challenging for businesses to adapt to them. We want to help you by answering some common queries.

This week we're answering questions about:

- [How to check if your goods are controlled?](#)
- [What is an EORI number for?](#)
- [Do Northern Ireland businesses sending goods to Great Britain need to make declarations?](#)
- [Do I need to make customs declarations for goods sent in parcels from Great Britain to Northern Ireland?](#)
- [Where to find help and support about importing and exporting](#)

Question: How do I check if goods are controlled or not?

Answer:

You can check our [list of controlled goods](#) on GOV.UK to find out if the goods you're importing into the UK are included.

If you bring controlled goods into the UK from anywhere in the world (including the EU) you must follow the [normal rules for making import declarations](#). You may also need to get special licenses or certificates for your goods.

If you would like more information about the types of goods that are classed as controlled and what you need to do if you're importing them into the UK, you can [watch our short video](#) that explains this. If you're moving controlled goods out of the UK, you'll need to follow the right procedures in place for the country you are sending the goods to.

[Back to the top](#)

Question: What is an EORI number for?

Answer:

You need an Economic Operators Registration and Identification (EORI) number to complete customs declarations or to apply for customs decisions, if you're moving goods:

- between Great Britain (England, Scotland and Wales) or the Isle of Man and any other country in the world (including the EU)
- between Great Britain and Northern Ireland
- between Great Britain and the Channel Islands
- between Northern Ireland and countries outside the EU.

If you have a customs intermediary (like a freight forwarder or a customs agent) to deal with your customs declarations for you, you may still need your own EORI number.

If your business is based in GB, you must get an EORI number that starts with GB. If you already have an EORI number and it doesn't start with GB, you must apply for a GB EORI number. It is free and only takes a few minutes to apply.

You may also need an EORI number starting with XI if you move goods to or from Northern Ireland.

You do not need an EORI number if you are trading services with other countries.

You can [find more information about EORI numbers and apply](#) for a GB or XI EORI on GOV.UK.

[Back to the top](#)

Question: Do Northern Ireland businesses sending goods to Great Britain need to make declarations?

Answer:

You do not need to declare most goods when they move from Northern Ireland to Great Britain. There's more information about the rules for [sending goods to Great Britain from Northern Ireland here](#).

If you move goods between Northern Ireland and Great Britain, the [Trader Support Service](#) can:

- offer support and guidance
- complete any necessary declarations for you.

[Back to the top](#)

Question: Do I need to make customs declarations for goods sent in parcels from Great Britain to Northern Ireland?

HMRC have updated [GOV.UK guidance](#) setting out the extended temporary arrangements for express carriers and Royal Mail for sending goods in parcels to Northern Ireland from Great Britain. These continued temporary arrangements mean that for now you don't need to do a customs declaration, except for prohibited, restricted and high value business to business goods.

[Back to the top](#)

Where to find help and support about importing and exporting

We have various channels you can use to find information and support to keep your business moving.

YouTube videos

Watch our short videos on [HMRC's YouTube channel](#) to familiarise yourself with the new customs processes and what you need to do before trading goods with the EU.

Live webinars

We're delivering daily webinars including:

- Customs Import Declarations: An overview
- Exporting: what you need to do to keep your goods moving
- Importing: what you need to know about Staged Controls
- Trader responsibilities when using an intermediary.

If you'd like to attend a webinar you can [register here](#).

Check out our forums

To ask and get answers to specific questions about HMRC processes for importing or exporting, please visit [our customer forums](#).

Give us a call

Our customer service advisors are available to answer your queries on the Customs and International Trade helpline. They'll help you with importing, exporting and customs reliefs. The helpline is open from 8am to 10pm Monday to Friday and from 8am to 4pm at weekends.

Call to speak to an advisor on 0300 322 943.

We will continue to provide guidance and support to help you and your business, including information on GOV.UK, our popular live webinars and through this weekly email.

If you know of a business who would also find these weekly emails helpful, please forward it on, or suggest they [register to get these updates directly to their inbox](#).

Yours sincerely



Katherine Green and Sophie Dean

Directors General, Borders and Trade, HMRC



YouTube



Twitter



Visit GOV.UK



Share



HMRC Forum

Stay safe online

If you think that an email is suspicious please report it to phishing@hmrc.gov.uk. For more information please visit our security pages at [GOV.UK](https://gov.uk) and search 'Avoid and report internet scams and phishing'.

[Subscriber Preferences](#) | [Contact Us](#) | [Help](#) | [Unsubscribe](#)

Please feel free to use this information and pass it on.

Support

For more information and support from HMRC please visit our [help and support pages](#).